



Carers Matter Norfolk

'with Carers at the heart of everything we do'



Carer breaks - time for you

Supporting unpaid carers

by phone, live chat and in person

Stay connected

Carer breaks can provide a personalised, flexible break from caring. They can help you to have time for you. A break should make a positive difference to you, as a carer, in one of the following ways:

- Improving your physical and emotional wellbeing.
- Giving you opportunities to have a life outside of caring.
- Helping you be more able to sustain your caring role.
- Enabling you to take more control of your life.

This support is designed to give you, as a carer, a break. These breaks are for adult carers, who are providing necessary care for someone over 18 years old.

Your break might involve you:

- Having time to yourself.
- Being able to go out into the community.
- Taking time away from your caring role.
- Doing activities that you would otherwise find difficult to do because of your caring role. This could be a whole day trip with the person you care for.
- Being able to have time together as a whole family.



To enable this to happen we can provide care for the person you care for in the home or community. This may include support for the person you care for joining you in an activity

Your carers break might be combined with, or topped up with, other support if needed. Or your break could be instead of, or as well as, other support.

While carer breaks are not provided to help you with household tasks, if you need support with these please contact us. We can help you with accessing support that is available with tasks such as shopping, prescription collection, gardening, or pet walking.

Carer breaks are not for providing replacement care for your loved one e.g. support with medication, washing and dressing – or for providing care in emergency situations. Please contact us if you need this type of support. [Find out more about emergency planning.](#)

How to be referred for a carer break

Referrals are made through Carers Matter Norfolk.

- You can contact us by calling or signing up for support using the form at carersmatternorfolk.org.uk and your referral will then be picked up by a Family Carer Practitioner.
- An adviser will discuss your needs as a carer with you*. You will also be put in touch with the appropriate people to support you.

- If a carer break is suitable for you, you will be referred to Caring Together**, who will contact you to arrange for one of their team to come out and discuss how best to support you. They will also discuss details of the break with you at this stage, including the date and time. Other family members can be there for this session so they are involved, if you wish.
- They will discuss the planned break, time and date with you, and talk about what is needed and possible. As well as a care plan they will also produce a risk assessment.

Examples of carer breaks

These are examples of how a break could be used.

A carer being able to rest at home

You want a day at home resting. The break involves a care worker taking the person being cared for out for the day. Both you and the person you look after benefit from this.

Family events

A care worker attends a family event to give support so both you and the person you care for can fully enjoy and relax at the event. This allows both you and the person you care for to attend an event you wouldn't otherwise have been able to do together. All family members benefit.

Help for a carer attending a group or course

Regular breaks for a short period of time, so you can go to a carer support group, training course or other regular activity. This could, for example, be monthly for three to four hours.

Holidays

Care workers can provide breaks for a few days so you can have a holiday. This could also involve the care worker going on holiday with you and the person you care for to give support.

Carer breaks are not used to help you attend medical appointments or cover if you are unable to carry out your caring role for health reasons – support is available in these situations. Please contact us to find out more.



* At this stage other types of support will also be considered and discussed with you.

** Caring Together are a Care Quality Commission (CQC) registered homecare provider. See caringtogether.org/homecare

Note about costs

Carer breaks means you have people available to provide you with support. But some costs relating to the break may need to be paid for - these would have to be covered by you or your family. Help with other sources towards these costs may be available (please contact us to find out more about what may be available to you). The type of costs that may not be covered by carer breaks include:

- Train travel and subsistence for the care worker or volunteer giving support.
- Entry fees for activities or attractions (some may have free entry; some have free or reduced entry fees for carers/care workers).
- Accommodation costs for an overnight stay.

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Advice Line 0800 083 1148
carersmatternorfolk.org.uk

You can contact us Monday to Friday 9am-8pm and Saturday 10am-2pm



info@carersmatternorfolk.org.uk



carersmatternorfolk.org.uk



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Carers Matter Norfolk is the brand name for Norfolk Carers Partnership. Norfolk Carers Partnership is the lead provider of the service for adult carers, working with Carers Voice Norfolk and Waveney, Caring Together, Norfolk and Suffolk Care Support and Voluntary Norfolk.

Carers Matter Norfolk is the county-wide service funded by Norfolk County Council, the NHS and the Life Chances Fund to provide support to unpaid carers.

All information correct at time of printing but subject to change at any time.